

**Manager, Information Technology Services & Support
Butte-Glenn Community College District**

Direct Link: <https://www.AcademicKeys.com/r?job=269363>

Downloaded On: Dec. 13, 2025 11:07am

Posted Dec. 11, 2025, set to expire Apr. 28, 2026

Job Title Manager, Information Technology Services & Support
Department Information Technology Services & Support
Institution Butte-Glenn Community College District
Oroville, California

Date Posted Dec. 11, 2025

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Director/Manager

Academic Field(s) Computing/Informational Services
Business & Administration

Job Website <https://www.schooljobs.com/careers/buttecc/jobs/5167147/manager-information-technology-services-support>

Apply By Email

Job Description

POSITION HIGHLIGHTS

Butte-Glenn Community College is seeking an innovative, collaborative, and service-driven technology leader to serve as the Manager of Information Technology Services & Support. This critical role will lead and elevate our technology support operations across multiple campuses, ensuring that faculty, staff, and students receive exceptional and accessible IT support.

The Manager will provide and support strategic vision and leadership for desktop and user support, smart classroom technologies, computer labs, and media production services. This position will drive continuous improvement, strengthen service delivery, and ensure that IT operations align with the District's mission and strategic initiatives.

The work schedule is Monday through Thursday, 7:30 a.m. to 5:00 p.m., and Friday, 8:00 a.m. to

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12:00 p.m. Over the summer, the schedule changes to Monday through Thursday, 7:00 a.m. to 5:00 p.m., with Friday off. As an exempt position, hours may vary based on departmental needs. The work location of this position will be in-person at the Main Campus in Oroville, CA.

Minimum Qualifications

- Bachelors Degree in Information Technology, Computer Science, Management Information Systems, Business Administration, Project Management, Telecommunications, or any other related field;
- Five (5) years of experience in computer, networking, media, and user support services; **AND**
- Two (2) years of experience in a supervisory position with technical responsibilities directly related to this classification.
- Work experience must be directly related to the technical responsibilities of this classification.
- Or, any combination of education and experience which would provide the required qualifications for the position.

**Education equivalency is a 1 to 1 equivalency, one year of responsible work experience related to the classification for each full year (24-30 units) of college.*

APPLICATION INSTRUCTIONS

All applicants, including current Butte College employees, must complete and submit an online application with all required attachments to move forward. All fields within the application should be completely and thoroughly filled out. Do not skip application fields by inputting "see resume."

Required Attachments

- **Resume or Vita:** Attach a resume that aligns with the information provided in your application.
- **Diversity Essay:** The Butte-Glenn Community College District has a very diverse staff and student population with respect to academic, socioeconomic, cultural, disability, gender identity, sexual orientation and ethnic backgrounds. **In your Diversity Essay**, please describe your skills, education, professional development, community involvement, and professional experience working with these diverse groups.

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REQUIRED UPON HIRE

Transcripts of academic work or certifications are not a required attachment with the application but may be required upon hire.

- Offers of employment are contingent upon the submission of official transcripts showing completion of the degree or certificate that **minimally qualified** the applicant.
- If the position has an education equivalency component within the minimum qualifications and the applicant qualified under equivalency, transcripts may not be required upon hire.
- Foreign transcripts must include a U.S. evaluation and translation. For list of agencies that provide this service, [click here](#).

PRE-EMPLOYMENT REQUIREMENTS

- The successful applicant will be required to complete a medical history questionnaire and must agree to undergo and pass a pre-employment physical examination, based on the physical requirements of the position, prior to employment. The physician will be selected and paid for by the District. Disabilities not related to the essential physical job requirements will not preclude the applicant from being hired.
- Education Code § 87408.6 states that no person shall be initially employed by a community college district in an academic or classified position unless the person has submitted to an examination within the past sixty (60) days to determine that they are free of active tuberculosis.
- As a condition of employment, the District requires that you provide fingerprints prior to beginning work. You may be fingerprinted at Butte College Human Resources by appointment, or you may be fingerprinted at another agency. Should you be fingerprinted at another agency, the rolling fee charged by the Department of Justice (DOJ) for the fingerprint report is the employee's responsibility at the time of printing.

ADDITIONAL RESOURCES FOR APPLICANTS

Application Tips for Success

For helpful tips and guidance on navigating our application submission and recruitment process, please refer to the document below.

[Application Tips for Success](#)

Travel and Relocation Accommodations

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For candidates traveling more than 80 miles to attend an onsite interview at Butte College, you may be eligible for travel reimbursement. And if hired, consider our relocation incentives below.

- Travel Reimbursement for Interviews
- Relocation Incentive
- Housing Resources

Butte Glenn Community College District (BGCCD) IS AN EQUAL OPPORTUNITY EMPLOYER:

To accomplish this job successfully, an individual must be able to perform, with or without reasonable accommodation, each essential function satisfactorily. Reasonable accommodations may be made to help enable qualified individuals with disabilities to perform the essential functions. Butte Glenn Community College District is committed to creating a diverse workforce focused on equity, inclusion, and accessibility for all faculty, staff, administrators, managers, and students. The District is dedicated to building an environment that supports our diverse student populations providing opportunities to mentor, encourage, and prepare our students to be successful in the world and expose them to global perspectives. Our District community of professionals is devoted to enriching our students' lives by bringing to light a variety of ways to engage and discover their individual and collective paths through education.

BGCCD is committed to the principles of equal employment opportunity. It is the District's policy to ensure that all qualified applicants for employment and employees have full and equal access to employment opportunities and are not subject to discrimination in any program or activity of the District on the basis of ethnic group identification, race, gender, color, language, accent, citizenship status, ancestry national origin, age, sex, religion, sexual orientation, gender identity, parental status, marital status, veteran status, physical or mental disability or medical condition, or on the basis of these perceived characteristics.

The eligible list established from this recruitment will be used to fill the current vacancy and possibly future vacancies for positions with the same class specification.

The District reserves the right to modify, rescind or re-advertise this announcement without notification or to delay indefinitely the employment of a person for the position.

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The District offers a comprehensive benefits package for employees/family members: Health, Dental, Vision, Life Insurance, Employee Assistance Program, Income Protection, contribution to the Public Employees Retirement System (PERS) or State Teachers' Retirement System (STRS), 403b and 457 tax shelter retirement plan. For more information please review the [Fringe Benefit Summary](#).

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

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