

Associate Director of Transportation and Parking Services
VHS Campus
Old Dominion University

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Posted Sep. 29, 2025, set to expire Jan. 29, 2026

Job Title	Associate Director of Transportation and Parking Services VHS Campus
Department	EVHSC PARKING OPERATIONS
Institution	Old Dominion University Norfolk, Virginia
Date Posted	Sep. 29, 2025
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Associate/Assistant Director
Academic Field(s)	Facilities Operations
Job Website	https://jobs.odu.edu/postings/24283
Apply By Email	
Job Description	

Job Description

Serve as the head of the VHS Transportation and Parking Services (TPS) operation, providing strategic and operational leadership across all areas of parking management, customer service, facility maintenance, and financial oversight. This role is responsible for ensuring efficient, customer-focused services while driving continuous improvement, business process optimization, and collaboration with campus and external partners.

Knowledge, skills and abilities

Considerable knowledge of parking and transportation operations, including permit management, facility upkeep, and special event coordination. Strong understanding of parking technology systems

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and best practices for operational efficiency. Proven ability to manage, train, and develop supervisory and staff teams for effective operations. Excellent communication skills, both verbal and written, with internal and external stakeholders. Demonstrated ability to manage resources (fiscal, human, technology) to meet organizational goals. Ability to balance strategic planning with day-to-day operational demands. Expertise in customer service and conflict resolution with a diverse population. Strong time management, project planning, and organizational skills. Proficient in analyzing and reporting data using parking and business management tools.

Special licenses, registration or certification

none

Education or training

none

Level and type of experience

Some supervisory experience in parking, transportation, or mobility operations. Management experience in a service-oriented industry, overseeing both full-time and part-time employees. Some experience managing staff using performance metrics and operational standards. Some experience in training and developing both full-time and part-time staff, with a focus on safety and accountability. Some experience analyzing data to establish and monitor Key Performance Indicators (KPIs) related to parking operations and enforcement.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

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