

Director, Student Success
Alcorn State University

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Posted Nov. 13, 2024, set to expire May 10, 2025

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| Job Title | Director, Student Success |
| Department | School of Business |
| Institution | Alcorn State University Lorman, Mississippi |
| Date Posted | Nov. 13, 2024 |
| Application Deadline | Open until filled |
| Position Start Date | Available immediately |
| Job Categories | Director/Manager |
| Academic Field(s) | Student Affairs Business & Administration |
| Job Website | https://jobopps.alcorn.edu/postings/7386 |
| Apply By Email | |

Job Description

The incumbent is responsible for promotion of student engagement, retention, and achievement. He/she blends visionary leadership, interpersonal skills, and analytical prowess, combined with an in-depth understanding of the challenges and opportunities unique to online and traditional education, and serves as an advocate for student needs.

Essential Job Functions

- Develops and implements holistic student success strategies that drive engagement and progress throughout the online and traditional STEM MBA program
- Establishes effective onboarding processes for new students
- Oversees the creation of academic and non-academic support programs, such as tutoring,

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- mentorship, career services, and networking opportunities
- Collaborates with faculty to identify at-risk students and develop personalized intervention plans to improve outcomes
 - Collects and analyzes data on student performance and satisfaction to continually refine student success initiatives
 - Engages in continuous dialogue with students to understand their experiences and gather feedback for program enhancements
 - Ensures that the online and traditional STEM MBA program remains competitive and relevant by staying abreast of industry trends and advancements in online and traditional education
 - Fosters inclusivity and diversity within the online and traditional learning community, ensuring equitable access to resources and support for all students
 - Coordinates with marketing and admissions departments to align student success narratives with recruitment efforts and to promote the value proposition of the online and traditional STEM MBA program

Qualifications

- Minimum Education Master's in Business Administration, or a related field, reflecting an understanding of both academic and business environments.
- Minimum Experience A minimum of five years' experience in higher education administration, specifically in student services or program management within an online and traditional learning context.

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact